

Board Member Profile

Section 1	Experience and Knowledge (you must have experience and knowledge in at least one of the following areas)
	Finance and audit- high level strategic finance, accountancy and/or audit, risk management
	Housing/voluntary sectors, customer engagement and partnership working
	Strategic business planning and/or performance management
	Communication and marketing
	Human resources and organisational development
	Social enterprise and/or community development
	Planning and/or construction of new development
	Environmental sustainability
	Business development
Section 2	Skills and Expertise (essential for PHA and PWL Boards)
	Ability to analyse, assess and mitigate risk
	Understanding of the communities we serve and our local people's needs
	Ability to think and work strategically
	Ability to challenge constructively and appropriately
	Communication skills- effective spoken and written skills gained through professional or voluntary roles
	Skills and Expertise (desirable)
	Working knowledge of governance and how Boards operate
	Skills in housing and charity regulation
Section 3	Skills and Expertise (these are desirable and only required where you have stated you have specific experience and knowledge in Section 1 in the areas to which they are relevant)
	Skills in managing change and employee engagement
	Skills in customer relationship management and profiling
	Commercial and business development skills
	Project management skills
Section 4	Personal Qualities
	<ul style="list-style-type: none"> • High levels of personal integrity, openness and honesty • Commitment and enthusiasm in supporting our customers and our communities • Performance and value for money driven • Thrive on learning and thinking creatively • Commitment to equality and diversity • A team player