

making
connections

www.partickha.org.uk



The Partick Times

Spring 2026

A photograph of a woman with blonde hair tied back, wearing a floral patterned top, and a young girl with brown hair, wearing a blue patterned dress. They are both smiling and looking at each other under a transparent umbrella. The background shows a brick wall and a window.

Delivering More New Homes in the West End



GREAT WESTERN ROAD, ANNIESLAND CROSS

We are committed to delivering more new homes to meet local housing needs in the West End of Glasgow.

Following our successful new development at Bearsden Road, we have now received a major planning boost by getting approval to deliver more affordable flats at nearby Anniesland Cross.

These exciting plans will see us converting an empty office block, right in the heart of Anniesland, to accommodate 17 affordable one and two-bedroom flats.

We are keen to move forward with these ambitious plans, providing more quality affordable homes in the West End. We aim to start work later 2026 and welcome tenants to their new home at the start of 2028.

Look out for further details in future editions of the Partick Times and on our website.

Emergency Repairs for Partick Housing Association Tenants

Please only use these numbers when PHA's offices are closed.

ELECTRICAL

Power loss after flooding, major electrical failures, but not resetting trip switches

Phone Partick Housing Association
Freephone Repairs 0300 303 1703

JOINERY

Board-ups / lockouts, security works after break-ins?

Phone Partick Housing Association
Freephone Repairs 0300 303 1703

PLUMBERS

Burst pipes and flooding?

Phone Partick Housing Association
Freephone Repairs 0300 303 1703

ROOFERS

Major storm damage and rain coming through roof?

Phone Partick Housing Association
Freephone Repairs 0300 303 1703

HEATING ENGINEERS

Gas central heating failures, burst or leaking radiators, faulty boilers?

Phone City Building 0800 595 595
(use this number at all times)

GAS

If you find a gas leak?

Phone National Grid 0800 111 999

STAIR & BACKCOURT LIGHTING

If stair and backcourt lighting is out?

Phone City Building 0800 595 595
(use this number at all times)

SCOTTISH POWER

Power loss throughout your local area?

Phone 0800 092 9290

SCOTTISH WATER

Water hydrants damaged, street flooding?

Phone 0800 077 8778

Investing in your home

We continue to invest in planned maintenance and provide high-quality homes, which we know is a top priority for most tenants.

Our properties need to meet the Scottish Housing Quality Standard (SHQS), as well as the Energy Efficiency Standard for Social Housing (ESSH).

We are here to advise you and answer any questions when we are planning works to your home.

We work with experienced professional suppliers and contractors who have a strong focus on customer care. Our friendly staff supervise all work, keep customers updated, and manage queries. We want to minimise inconvenience and for customers to have a positive experience when your home is upgraded.

We are currently installing new windows and are planning kitchen and bathroom replacements and so we have been contacting tenants where we are planning to do works.

Thank you in advance for your co-operation in giving us access to your home to arrange surveys and carry out work. We look forward to doing this at a time that suits you and will give as much notice as possible.



FORTROSE HOUSE PLANNED WORKS

If you live in this block or nearby, you will know that over the past couple of years our contractors have been working at Fortrose House.

Our aim is for Fortrose House to be energy efficient, safe and fit for the future. We have been working with our contractor, engaging with tenants and factored homeowners within the block and explaining the works that we have been carrying out.

We have done our best to minimise disruption to residents and regularly kept them updated as work progressed on this important but complicated project.

We made good progress in completing the first phase of works in 2024 by removing existing insulation and cladding. During 2025 we moved forward with the second phase of works to bring the block up to modern standards. We replaced the roof and windows. Unfortunately our contractor made slow progress on site renewing the insulation, cladding and other associated works, which resulted in a series of delays.

The scaffolding is now being removed from Fortrose House, with some minor works remaining to be completed.

We are sorry for the delay and inconvenience and thank Fortrose House residents for their continued patience and understanding.

Keeping the Area Clean and Tidy

We want to ensure that our backcourts and common areas are clean and tidy. But we need your help to do this.



As we move into the spring months, we are likely to be spending more time out and about and having more waste to dispose of.

Please take care when disposing of household waste, making sure you put all your waste into the correct bins provided.

As many residents will know, Glasgow City Council charges for their bulk uplift service for household items across the city. There is a standard charge for this service from £5 per item or large electrical items and up to £80 per uplift for special items that are large or complex.

You should contact the Council directly and can request service online. If you are not able to make a request online, you can telephone them on 0141 287 9700 on Tuesdays and Wednesdays from 11am to 3pm.

Please note that Partick Housing Association cannot make uplift requests on behalf of tenants, nor do we arrange bulk uplifts.

But we are keen that the area is kept clean and tidy. As you will know, we do our part by employing a number of contractors who carry out routine works in our backcourts and common areas throughout the year.

These services include garden maintenance, fortnightly close cleaning services, and a bin pull-out service, as well as bin store sweeps and power washing. Details of these scheduled works can be found on our website, or you can contact our Housing Services team for further information.

We appreciate your co-operation in keeping the area clean and tidy. By working together, we can maintain our backcourts to a high standard so that they are safe and tidy for all residents.

We also thank the voluntary litter picking groups in Partick for their continuing work and playing their part in keeping the West End clean and tidy.

Tenancy Visits

During 2026, we are continuing our rolling programme of tenancy visits.

We are visiting tenants to talk about your needs and circumstances. This gives us the chance to find out what matters most to you about our services and to hear your views first hand. Our visits also give you a chance to find out more about how you can become involved with Partick Housing Association (PHA).

A member of PHA staff will visit and use a short questionnaire, giving you the chance to discuss aspects of your tenancy and tenant life.

The information we gather helps us make future plans and tailor our services to suit the needs of tenants. These visits also allow us to update our tenancy records, such as who lives in your household and to update your contact details.

Before we visit, we will contact you, giving you notice so we can arrange a time that suits. We look forward to seeing you!



New Rent Charges

from 1 April 2026

Every year we review your rent charges and how we spend your money.



Following tenant consultation and careful consideration of our priorities and budget plans, PHA's Board has agreed that from 1 April 2026 most of our rents will go up by 5.3% for social rented and shared ownership properties.

This means we can continue to deliver services and investment for you, now and in the future. We believe our rents still provide our tenants with good value for money.

Most of you will have received a 'Notification of Rent Increase' letter from us recently setting out your new rent charge from 1 April 2026.

But for those of you who still have a 'registered' tenancy, and whose rent increases are reviewed every three years, you will receive notice from the Rent Officer in the usual manner.

Listening to you

Your views are important to us, so we have been consulting tenants as we have been reviewing our financial plans.

We have been looking at how we can balance our increasing costs, prioritise what we do, deliver quality services, invest in homes, and manage how we keep our rents

affordable for tenants.

During October and November 2025, we wrote to tenants and held face-to-face consultation events. We also spoke to members of our Customer Advisory Panel.

Thanks to everyone who gave us feedback – you told us that:

- more than 7 out of 10 responding thought that Partick Housing Association (PHA) strikes a reasonable balance between the quality of our homes, the cost of the services we deliver and how customers can afford them.

We asked tenants to rank your top service or investment priorities – you told us that:

- **Priority 1:** delivering effective repairs and maintenance;
- **Priority 2:** delivering planned improvements;
- **Priority 3:** keeping closes, back courts and communal areas clean and tidy;
- **Priority 4:** providing new homes to meet local housing needs; and
- **Other priorities:** tackling anti-social behaviour, working with partners in the community to

deliver services for tenants, and providing information and services online.

During November and December, we held a second phase of consultation when we wrote to tenants about our plans for a proposed 5.3% rent increase.

Thanks to everyone who gave us feedback. This has helped us understand your needs and priorities, so we have tailored our plans on how we deliver services, investment and the rents we will charge.

Keeping rents affordable

We aim for rents across all our homes to be affordable, equitable, transparent, consistent and reasonable.

We understand that some tenants might be worried about how to manage your money and pay your bills, including your rent.

We can advise tenants on paying your rent and sustaining your tenancy, including details of entitlement to benefits and other agencies who can assist you.

We understand that increasing prices affects tenants. It also affects many

areas of what we do at PHA and how we deliver services and investment. We need to cover these additional costs every year, so we have enough money to cover our bills, supplies and materials, repairs costs, investment plans and staff costs.

Taking everything into account, our rents going up by 5.3% means we can afford to continue providing quality homes and services, while keeping our rents affordable for tenants and comparable with what other social landlords charge.

How will this affect you?

Rents going up by 5.3% means we can keep delivering effective repairs and maintenance, investing in our homes so they meet modern standards, and keeping common areas clean and tidy.

It also allows us to keep delivering new homes, tackling anti-social behaviour, working in partnership with others in the community, and offering information and services digitally online.

Tenants have told us that all of these are your priorities.

For PHA tenants this will mean an average increase of around £5.35 per week, depending upon the type and size of property that you live in.

Payment methods

You can pay by Direct Debit, Standing Order, on-line, or by using your payment card. Paying by Direct Debit is the simplest and most convenient way to pay your rent.

If you already pay by Direct Debit, we will automatically charge your new rent, but if you pay by Standing Order please contact your bank and tell them about your new charge.

Your rent account reference number is noted at the top of your Notification of Rent Increase letter and you should refer to this when making any payments on-line.

Universal Credit & Housing Benefit

If you receive Universal Credit (UC), you will need to report your new rent charges to the Department for

Work & Pensions (DWP). You should hold onto your Notification of Rent Increase letter or take a picture of the letter on your phone as you will need this to update your UC journal.

If you have an online UC account you will be sent a 'to-do' message at the start of April 2026 asking you to 'confirm your housing costs'. It is important to complete the 'to-do' before the deadline date.

If you have a telephone claim for UC you will need to phone the UC helpline on **0800 328 5644** to confirm your rent increase.

It is important to report your new rent charges as soon as possible, on or after 1 April 2026 (you cannot report the new rent charges before this date). You may lose money if you are late in reporting the change.

If you get help with your rent through Housing Benefit, we will tell the Council directly about your rent increase unless Housing Benefit is paid directly to yourself in which case you need to notify Housing Benefit of the increase in your rent.

In either situation, you should receive an updated Housing Benefit award letter from the Council for information. If you pay part of your rent to the Association but get some Housing Benefit, you should continue to pay the same amount until we tell you and confirm your new payment details.

We are here to help

If you are new to UC, need assistance, or you want to discuss any of the information within the Notification of Rent Increase letter, please contact your Housing Officer – we are here to help.

We also offer a free and confidential money advice service for PHA tenants through our Money Advice Officer. Stephen Lawson can give advice on social security benefits and tax credits. If you want to make an appointment to discuss your circumstances, please contact him directly on **0141 330 1487** or slawson@partickha.org.uk





Money Advice Tips

Our Money Advice Service is free and confidential and here to help tenants with any benefit or tax credit queries that you have.

Top Tips

1. Don't delay claiming – if you think you may be entitled to benefit, claim right away as awards can only be backdated in limited circumstances.
2. If you have claimed Universal Credit (UC) speak to PHA about the payment of your rent – your award of UC should include an amount to help with the payment of your rent, but this will be paid to you rather than directly to PHA.
3. Report changes in your circumstances as soon as possible – if your circumstances change your entitlements may change. If you do not report changes straight away you may end up losing out on money, or you may be asked to pay back money that you were not entitled to.
4. Apply for a Crisis Grant if you are left with no money or are facing a crisis or emergency – grants do not have to be paid back and can be claimed from the Scottish Welfare Fund (claims can be made online or by phoning: 0141 287 1177). The Scottish Welfare Fund can also assist with Community Care Grants for household furniture.

Our Money Advice Officer, Stephen Lawson, can offer help and advice on social security benefits and tax credit benefits. If you want to arrange to speak with him to discuss your circumstances, please contact Stephen directly on **0141 330 1487** or email him on **slawson@partickha.org.uk** during working hours.

Paying Your Rent On Time

It is important that all tenants pay their rent on time. Every Partick tenant is due to pay their rent on the 1st day of every month.

We use the rent money we collect to deliver the services we provide – like our repairs service, making planned improvements to your home, keeping the area clean and tidy, and building new homes.

There are different and convenient ways for you to pay your rent which we have listed below. Paying by Direct Debit is the simplest and most convenient way to pay your rent. Once the Direct Debit is set up, your rent payment will be collected on the same agreed date every month (or more frequently if required). This will save you time and is the easiest way of paying your rent on time.

We can help if you are worried about paying. We can also provide rent statements on request and discuss the most suitable option for you to pay your rent. Please contact your Housing Officer to check that you are up to date with your payments and to think about the best way for you to make payments.

If you are receiving Universal Credit (UC) and you are unsure of how your payments have been calculated, or if your benefit has been sanctioned or reduced for any other reason, please contact Stephen Lawson, Money Advice Officer on 0141 330 1487.

Online – 24/7, 365 days a week



- go to www.partickha.org.uk - click make a payment and select World Pay
- click www.worldpay.com enter your payment card or reference number



- go to www.partickha.org.uk click on make a payment and select Allpay
- go to www.allpay.net and enter your payment card or reference number
- you can download the allpay app for compatible mobile devices
- you can phone 0844 557 8321



- by setting up an electronic BACS payment using your own on-line bank account and using our banking details which are:
Sort code: 82-64-21
Acct no: 50064160

Please remember that you must provide your unique reference number from your rent statement or factoring invoice when using this payment method.



- go to www.partickha.org.uk click make a payment, select tenant, owner or commercial and then select Direct Debit where you can download the form, complete it and return to our office.



Pension Age Benefits

Disability benefits for pensioners and Pension Credit can go unclaimed, even when people are entitled to them.

It can sometimes be difficult to understand the rules around these benefits and the forms can seem complicated.

Pension Age Disability Payment (PADP) is a new benefit, introduced by the Scottish Government. You can claim it from Social Security Scotland, rather than the Department for Work and Pensions (DWP).

You can claim PADP if you have reached state pension age and have care needs because of a health problem. But you do not need to have a carer to be entitled to PADP.

You cannot claim PADP if you are already getting another disability benefit, but you can ask for a review of your disability benefit award if you feel that your needs have got worse.

If you are awarded PADP this can often lead to entitlement to Pension Credit, or an increased award of Pension Credit.

Pension Credit is a benefit you can get if you are over pension age and on a low income. Many people may not realise they are entitled to Pension Credit.

If you are on Pension Credit, you can often also get help with Housing Benefit, the costs of dental treatment and glasses, a free TV licence (if aged over 75) and a Winter Heating Payment.

If you want to find out more about these benefits, please phone our Money Advice Officer, Stephen Lawson, on: **0141 330 1487** or e-mail him at: **slawson@partickha.org.uk** to ask for an appointment.

Two Child Limit and the Benefit Cap

As you may have heard, the government recently decided to remove the 2 child limit on claims for Universal Credit (UC).

This limit meant that (in most cases) UC would be limited to a maximum of 2 dependent children in your award, even if you had more children.

This limit will be removed from 1 April 2026. If you have more than 2 dependent children, and at least one is younger than the age of 9, you should notice an increase in your UC payments after that date.

However some people may not receive the full amount of the increase, as they may be affected by the Benefit Cap. The Benefit Cap limits the total amount of benefits you can receive to £1,835 per month (including Child Benefit, ESA and UC).



If you are affected by the Benefit Cap you may be able to claim extra help from Discretionary Housing Payments. Or you could be exempt from the Benefit Cap in certain circumstances, such as you having health problems or caring duties.

If you have more than 2 children but do not currently receive UC, you may become entitled as a result of the removal of the 2 child limit.

If the Benefit Cap affects you or you want to make a claim for UC please contact Stephen Lawson, Money Advice Officer, on **0141 330 1487**, **slawson@partickha.org.uk** and he can advise you.



Protect Yourself and Stay Safe

Tips for charging and storing e-bikes, e-scooters and mobility scooters

Electric bikes, electric scooters and mobility scooters can be useful tools for many. They have also become increasingly popular. But like all electrical items, they come with risks.

The main fire risk comes from the lithium-ion (Li-ion) battery used to power these devices. But e-bikes, e-scooters and mobility scooters are not the only devices using these batteries. They can also be found in mobile phones, power banks, laptops, toys, power tools and vapes.

There are some quick and easy steps you can follow to help protect yourself and keep you, your household and neighbours safe.

Follow these simple steps to minimise the risk of fire:

- Always buy e-bikes, e-scooters, mobility scooters, chargers and batteries from reputable retailers.
- Always use a manufacturer approved charger for the product, and if you spot any signs of wear and tear or damage buy an official replacement for your product from a reputable seller.
- Do not charge batteries or store your e-bike, e-scooter or mobility scooter near combustible or flammable materials.
- Do not store or charge e-bikes, e-scooters or mobility scooters on escape routes or in communal areas. Store the batteries in a cool dry place.
- Never charge overnight or when you are away from the property – always keep it in sight and always follow the manufacturer's instructions.
- Do not overcharge – always unplug your charger when it is finished charging.

What to do in the event of a lithium-ion (Li-ion) battery fire?

In the event of a fire involving an e-bike, e-scooter, mobility scooter or lithium-ion (Li-ion) battery NEVER attempt to tackle it yourself. Get out, stay out and call 999.

Remember, when disposing of a lithium battery, this cannot be done in your household waste. You must take this to a Household Waste Recycling Centre (HWRC).

HWRC locations in Glasgow:

- **Dawsholm**
75 Dalsholm Road,
Glasgow G20 0TB
- **Easter Queenslie**
90 Easter Queenslie Road,
Glasgow G33 4UL
- **Polmadie**
425 Polmadie Road,
Glasgow G42 0PJ
- **Shieldhall**
Renfrew Road,
Glasgow G51 4FE

Gas & Electrical Safety



VISIT WWW.FIRESCOTLAND.GOV.UK/YOUR-SAFETY AT-HOME FOR ADVICE ON KEEPING YOUR HOME SAFE FROM FIRE.

TOP TIP

It is important that we keep your home safe and warm.

We must do a Gas Safety Check in each of our properties every year and an Electrical Inspection every five years.

To do this we need access to every home, so our contractor can check that everything is working as it should and do any repairs if required.

Thank you for your time in giving access to your home for these essential safety checks to be done. Because this is an important health and safety issue, if tenants do not provide access we might need to force entry to do the required inspection.

We look forward to you continuing to give us access to your home so we can keep you and your home safe and warm.

Fire Safety

Smoke Alarms

All our homes are fitted with interlinked smoke alarms, which give you a high level of assurance and protection. They require no maintenance for at least 10 years as all have either mains wiring or 10-year sealed lithium batteries.

Our contractor tests these alarms annually when carrying out your gas service. But we recommended you push the test buttons on the alarm every month. All the alarms should sound when you push the button – if this does not happen, contact us and we will get an electrician to check that they are working properly.



TOP TIP

WHEN CARRYING OUT THE TEST, MAKE SURE YOU CAN REACH THE DETECTOR SAFELY. DO NOT STAND ON CHAIRS OR STOOLS AND ONLY USE STEPLADDERS IF YOU ARE CONFIDENT AND ABLE TO DO SO. A LONG POLE SUCH AS A BROOM HANDLE WILL DO THE JOB SAFELY FROM THE GROUND.

Home Fire Safety Visits

If you, or someone you know is aged over 50, smokes and lives alone, has mobility issues or uses medical oxygen, think about a Home Fire Safety Visit from the Fire Service.

Get in touch with them today.

- Call: 0800 0731 999
- Text 'FIRE' to 80800 from your mobile phone
- Complete an online form www.firescotland.gov.uk/your-safety/at-home/home-fire-safety-visit



Glasgow Food Growing Fund 2026

The Let's Grow Together Fund is now open for applications. Capital grants between £500 and £5,000 will be available per application to eligible organisations. The Fund supports the delivery of Glasgow's Food Growing Strategy by providing funds to groups to create or increase food growing opportunities across the City.

www.glasgow.gov.uk/foodgrowing

Private Lane Improvement Fund

Glasgow City Council's Private Lane Improvement Fund (PLIF) supports local constituted groups to make positive improvements to privately owned lanes across the city. Grants of £1,000 to £20,000 are available. Please visit:

www.glasgow.gov.uk/lanetoolkit

Glasgow App

Save Time Go Online is a campaign to raise awareness of our online services. Using our online services offers you a more convenient and flexible method of contacting us. These services are available 24/7 and you receive email updates on the progress of your requests.

www.glasgow.gov.uk/article/1853/Save-Time-Go-Online

Missed Bin Collection

As part of Glasgow's digital strategy, we have made changes to how we deliver the bin collection service for the city's residents. These changes mean our refuse teams can record any issues affecting collections on the go meaning we can tell you if there is a known issue with your collection.

www.glasgow.gov.uk/article/1601/Report-A-Missed-Bin

Bin Collection Calendar

You can check your collection dates on our online calendar. If your food waste bin has been removed you can use our network of Public Recycling Points to recycle food.

www.glasgow.gov.uk/article/1524/Bin-Collection-Days



NO FLYTIPPING



We are on the lookout for flytippers. Don't risk a heavy fine!

Give your rubbish a second chance



recycle for Glasgow
ath-chuairtich do Ghlaschu

For more information visit:

www.glasgow.gov.uk/flytipping



Stock Condition Survey 2026

We will soon be appointing independent specialist surveyors to do a Stock Condition Survey.

They will survey a random sample of 25% of our properties, checking to see that our homes meet current housing standards.

The survey results will also help us to target and prioritise our investment plans so that our houses continue to meet the Scottish Housing Quality Standard (SHQS) and the Energy Efficiency Standard for Social Housing (EESH). It will also help us plan to meet any new measures aimed at reducing energy use and our carbon footprint.

If your property is selected for survey, we will write to you with the date and time that the survey will take place. You won't need to do anything to prepare for the survey, and it should take no longer than 30 minutes.

Thank you for allowing us access to your home.

More information will follow but, if you would like any further details please contact our Investment team at PHA. investment@partickha.org.uk

Insurance Surveys

We have recently appointed independent surveyors to do an updated Insurance Survey so that we know the properties we own and manage are adequately insured.

You might see surveyors in your area or block during March and April 2026 as they are doing their surveys.

They do not need access to individual flats but may require to access certain closes and roof spaces. We will arrange for access to these areas, but they will all be carrying photographic ID if you come across them looking to access your block.

If you have any questions about the inspections, please contact the office and staff will be happy to advise.

Phone: 0141 357 3773
or Email: info@partickha.org.uk

Thank you for your cooperation and understanding.

WELCOME



Jacqueline Reid
Corporate Services Officer

Jacqueline joined us in January, has hit the ground running and is a positive addition to the Corporate Services Team. She worked with a Charitable Trust before joining PHA and has experience in HR and Finance.



Colin Walker
Housing Officer (temp)

Colin also joined us in January, bringing broad experience to our Housing Services team having worked for a number of different housing associations.



Charles Howe
Property Services Manager

Charles joined us in February, overseeing our hard-working Property Services Team. He brings a wealth of experience of property and asset management from his time in local authority and housing association sectors, as well as being a positive addition to our Management Team.



COMING SOON

Tenant Satisfaction Survey 2026

Your views are really important to us.

We will soon be carrying out our latest Tenant Satisfaction Survey and your answers will help us understand how satisfied you are.

We are recognised for providing quality homes, delivering excellent services and supporting our local communities. We are committed to continuous improvement and value for money. We are growing as an organisation, providing more affordable homes to meet local housing needs.

In our last Tenant Satisfaction Survey in 2023, you told us that:

- **91%** were satisfied with your area as a place to live;
- **91%** were satisfied with being kept informed;
- **91%** were satisfied with opportunities to participate;
- **85%** were satisfied with overall PHA service; and
- **84%** were satisfied with value for money.

Starting in summer 2026, an independent company will contact a random sample of PHA tenants to carry out face-to-face surveys. They will contact over 700 PHA tenant households, which represents more than 40% of our tenants. If you are contacted, we would appreciate if you could please take the time to give your views.

We want to gather accurate and up to date customer satisfaction information, to track how satisfied our tenants are with different elements of what we do.

Your views will help us understand what things we do well or could do better, and how we can change what we do so we can keep delivering value for money and meeting the changing needs of our customers. We want to make sure that what we are doing is fit for the future.

We will report the results from our Tenant Satisfaction Survey later in 2026. Look out for more details in a future edition of The Partick Times newsletter and on our website.



STAFF CHARITABLE DONATIONS

During the past year, Partick's kind-hearted staff raised £1,920 through our long tradition of 'Dress Down Friday' donations.

Staff chose to donate £640 to each of 3 charities - British Heart Foundation, MacMillan Cancer Support and Diabetes Scotland who were delighted to receive these donations.



PARTICK COMMUNITY PANTO

In late 2025, we announced the return of Glasgow's biggest community pantomime – Pinocchio – which took place at Partick Burgh Hall in partnership with Halo Arts.

All 250 discounted tickets were snapped up in under two days! With two back-to-back sold-out performances on 16 December.

We work closely with local arts organisation Halo Arts, who produce the community pantomime each year. As part of our partnership, Halo Arts also delivered smaller panto performances in two local primary schools – Notre Dame Primary and Hyndland Primary – oh yes they did!

FESTIVE FOOD PACKS

Every Christmas we team up with the Annexe and Behind the Scenes to bring a little bit of festive cheer, with 100 Festive Food Boxes full of treats making Christmas a little more special.

A heartfelt thanks to all the community volunteers, partners and Partick Housing Association staff who helped, and Ryan at Morrisons in Partick who played his part.

Thanks also to Glasgow City Council Area Partnership for funding the operation.



COMBAT SOCIAL ISOLATION

This winter and spring we continued our programme of externally funded classes, activities, and workshops between January and March 2026. Offering fun and engaging activities for free to our tenants and wider community to bring people together.

The programme is funded by support from our Contractors and Glasgow City Council's Area Partnership. In 2026 we successfully delivered free adult and children's art classes, and we have planned a series of cookery classes and woodwork workshops in March.

If you are interested in joining our activities and events mailing list please scan the QR code or email info@partickha.org.uk



Collage of Site with Suggested Garden Footprint



Small storage shed and water capture

Proposed new opening in railings

Proposed new opening in railings



Current Site

We have been working to transform a vacant gap site to create a small sensory and growing garden.

The Council has granted change-of-use permission and we have secured an amazing £20,000 in funding from the National Lottery Awards for All fund.

Working alongside community interest company PlantUp, this new garden will provide residents with an accessible, relaxing green space to enjoy, such as those with no access to outside space nearby, including two neighbouring wheelchair users.

BEITH GROVE GARDEN PROJECT



Proposed materials: Gabions (1 & 2) filled with reclaimed bricks will provide infrastructure of the raised beds. Seating rails and all site furniture will be powder coated metal - wood will be avoided due to the shady site aspect.



Proposed materials: Corten steel planters added into the central part of garden space.

THE BIGGER PARTICK PICNIC IS BACK 2026!

We're delighted to share that The BIGGER Partick Picnic is returning to Mansfield Park this summer!

Join us on Saturday 27 June (weather permitting!) for a fantastic free community event for everyone in or around Partick.

After the success of last year's picnic, we've listened to what you told us and are working hard to make 2026 even BIGGER and better. Expect a brilliant day filled with fun, laughter and plenty of community spirit!

More Than Just a Picnic

This year, the event is about more than just a great day out – it's about creating real opportunities locally.

We're partnering with event management and training organisation Every Stage, with support from Glasgow City Council's Area Partnership Fund, to offer local unemployed young people the chance to take part in an Introduction to Events Planning and Management course.

Participants will:

- Learn the fundamentals of planning and delivering successful events
- Gain practical, hands-on experience
- Have the opportunity to interview for a paid role working on The BIGGER Partick Picnic

Successful candidates will be supported by Every Stage from the planning phase right through to event day – gaining valuable skills, experience and paid employment along the way.

We can't wait to see you there!



LOOKING AHEAD

'Activate' – Glasgow University's Introduction to Community Development Course

We have teamed up with Elderpark Housing Association to deliver the trailblazing "Activate" course from the University of Glasgow.

Tenants and the wider community from both housing providers have signed up for the free course aimed at building confidence, developing skills, and helping individuals get more involved in communities.

The course provides an opportunity to understand what drives community development, how it works and why it is a vital tool in enhancing places where people live.

We hosted two well-attended taster sessions delivered by the University staff in Partick and Govan and had a positive response from people interested in learning more about community development.

The course is delivered in a relaxed environment, with no exams or formal assessment. Many who have taken part in "Activate" go on to become more involved in their community, take up volunteering, or even pursue further study or employment.

£10m emergency support for families

The Scottish Government has announced more support will be available to families and households to help cover the cost of life's essentials and to deal with emergencies.

£10 million originally earmarked in 2025-26 to support the two-child limit mitigation payment in Scotland will be reallocated to tackling child poverty.

The majority of the funding will be split between charities and government programmes that provide emergency financial support, including:

- The **Scottish Welfare Fund** which is made up of two different grants (Crisis Grant and Community Care Grant) which can be applied for through your local authority and do not need to be paid back. To apply for a grant from the Scottish Welfare Fund you must be 16 or older and on a low income or getting certain benefits.

www.mygov.scot/scottish-welfare-fund

Crisis Grants: 0141 276 1177, option 1

Community Care Grant

- **Aberlour Children's Charity Urgent Assistance Fund** provides emergency cash grants to help families who are struggling to provide essentials such as food, heating, beds and clothing for their children.

www.aberlour.org.uk/get-help/urgent-assistance-fund/auaf-apply

Contact details: **0800 085 6150** or enquiries@aberlour.org.uk

- Children First provides funds to families in crisis and supports Children First's helpline for people with money and financial wellbeing issues.

Website: www.childrenfirst.org.uk
supportline web chat available

Contact details: 08000 28 22 33

Support Available to People Living in Glasgow

Glasgow Helps is a new service set up to work directly with the people of Glasgow. They offer free, confidential support, information and advice for citizens on a wide range of issues including:

- Fuel Support;
- Food Support;
- Employability;
- Mental Health;
- Physical Health;
- Housing Issues and much more.

They will listen to what you need, and work with you to help you access the right support services.

Find out more about Glasgow Helps www.glasgow.gov.uk/glasgowhelps. You can also contact them through www.glasgow.gov.uk/article/6349/Glasgow-Helps-Referral-Form. Scan the QR codes below. You can also call **0141 276 1185**. Arrangements can be made for an interpreter if required.



REFERRAL
FORM



GLASGOW
HELPS
WEBSITE



PARTICK PANTRY

Partick Pantry Food Bank is located in the basement of Dowanvale Church, on Chancellor Street.

Over the past three years, it has supported between 60 and 80 people every week during the cost-of-living crisis. Partick Housing Association staff have worked closely with staff and volunteers from Partick Pantry to access funding and support through staff donations.

The Partick Pantry is open on Thursdays between 2.30pm and 4.30pm to anyone with a G11 postcode.

ALTERNATIVE FOODBANKS AND CAFES:

THE ANNEXE COMMUNITY HUB – FREEZER FRIDAYS

Every Friday from 2pm to 4pm open to anyone with a G11 postcode (except public holidays). The service is provided on a first-come-first-served basis.

9 Stewartville St, Glasgow G11 5PE.
T: 0141 357 6747

SALVATION ARMY

Glasgow West Corps Church & Community Centre
Wednesdays 2-3pm
105-107 Medwyn Street, Whiteinch.
Glasgow G14 9QJ.
T: 0141 959 3039

HEART OF SCOTSTOUN COMMUNITY CENTRE

Fridays 10.30am-1pm
64 Balmoral Street, Scotstoun, Glasgow G14 0BL.
T: 0141 433 0424

THE WHITEINCH CENTRE

Wednesdays 2-4pm
1 Northinch Street, Whiteinch, Glasgow G14 0UG.
T: 0141 950 4434

NORTHWEST COMMUNITY PANTRY

Tuesdays and Thursdays 1-4pm
2344 Dumbarton Rd, Yoker, Glasgow G14 0JX.

BLAWARTHILL CHURCH FOODBANK – THE TRUSSELL TRUST

Tuesdays and Fridays
12noon-2pm
30 Millbrix Avenue, Glasgow G14 0EP.
T: 07787 334 012

THE PYRAMID SHOP AT ANDERSTON

Thursdays 5-7pm and Fridays 11am-3pm
759 Argyle Street, Anderston, Glasgow G3 8DS

PARTICK VICTORIA PARK CHURCH

Sundays 5pm-6pm
Community Café – free soup, sandwiches & tea/coffee
259 Dumbarton Rd, Glasgow G11 6AB
T: 0141 339 8816



PARTICK ACTION ON LITTER

Volunteers litter-picking Partick better since 2015

MONTHLY LITTER PICKS

meet outside
FORTROSE HOUSE,
14 FORTROSE STREET, G11 5NS,
LAST SUNDAY IN THE MONTH, 10AM.
All equipment provided

DATES FOR 2026

Jan 25 | Feb 22 | Mar 29 | April 26
May 31 | Jun 28 | Jul 26 | Aug 30 |
Sep 27 | Oct 25 | Nov 29

It's easy to be cynical and think that help isn't out there, but the people at the CAB don't judge, they just help.

Stressed about debt?

Citizens Advice are here to help.

Spring Competition Wordoku

Each row, column and 3x3 square contains the word NEIGHBOUR

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For your chance to win a £30 Shopping Voucher

Enter your answers via email info@partickha.org.uk, post or in person to Partick Housing Association, 10 Mansfield Street, Glasgow G11 5QP. Please write 'PHA SPRING WORDUKO QUIZ' at the top of your answer sheet and include your name, address and telephone number or email. Good luck!



Congratulations!

Christmas Competition Winner
Mrs McGuire correctly named the Christmas tunes and received a £50 shopping voucher.

| Lyrics | Song |
|---|---------------------------------------|
| "Oh, what fun it is to ride, In a one horse open sleigh" | Jingle Bells |
| "A beautiful sight, we're happy tonight" | Winter wonderland |
| "Shepherds quake at the sight; Glories stream from heaven afar" | Silent Night |
| "He's making a list, Checking it twice" | Santa Claus Is Coming To Town |
| "Three French hens, Two turtle doves" | Twelve Days Of Christmas |
| "When the snowman brings the snow, Well he just might like to know" | I Wish it Could be Christmas Everyday |
| "At Christmas time it's hard, but when you're having fun" | Do they know its Christmas |
| "This year to save me for tears, I'll give it to someone special" | Last Christmas |
| "Then one foggy Christmas Eve, Santa came to say" | Rudolph, the Red-Nosed Reindeer |
| "I don't care about the presents Underneath the Christmas Tree" | All I want for Christmas is you |

Our Rent Consultation prize winner Mr Weir from White Street would like us to donate £30 to Maggie's Cancer Care instead of receiving a Morrisons Voucher. A lovely gesture. Thank you.

ACROSS

4. Social gathering or celebration (5)
5. Overflow of water onto normally dry land (5)
6. Very fast (5)
7. Large island nation off the coast of Africa (10)
10. A type of hat (3)
13. To make something start working (8)
14. One of the body's abilities, like sight or smell (5)
15. The usual weather of a place (7)
17. Earth's natural satellite (4)

DOWN

1. Device that produces a focused beam of light (5)
2. A group of people living or working together (9)
3. Animal related to the weasel (10)
5. Tiny jumping insect that bites (5)
8. Messy or untidy in appearance (11)
9. Animal known for its long snout and sticky tongue (8)
11. To strongly want something (5)
12. Sailor who steals at sea (6)
16. Neither large nor small (6)

Just for fun
Complete the crossword

10 Mansfield Street,
Glasgow G11 5QP.

Tel: 0141 357 3773
Fax: 0141 357 4503



www.partickha.org.uk