

23 December 2020

Dear Customer

Conditions of Backcourts/Bulk Waste Disposal

Our teams recently inspected all backcourts within our area to establish their condition. In doing this, it was evident, that there is once again a build-up of excessive rubbish, bulk waste and fly tipping.

We notified you earlier this year of Glasgow City Councils (GCC) decision to suspend their bulk uplift service from March 2020. This decision, in addition to a reduction in other aspects of refuse collection carried out by GCC, has undoubtedly contributed to the current ongoing issue. This however, is not the complete reason as to why the backcourts have returned to being in a poor condition.

We understand that residents are spending more time within their property due to coronavirus, which in turn is increasing the amount of household waste. Our inspection has highlighted that there are a number of residents who are not taking responsibility to ensure they keep the backcourt and bin areas in a clean condition. We again wish to highlight the responsibility each resident within the area has to dispose of household rubbish correctly and use the correct wheelie bins provided.

Following on from our inspection, we will arrange to carry out a full clearance of the backcourts in early January 2021. While this is not our responsibility, given the reduction in refuse clearance services provided by GCC, we have taken the decision to carry out this clearance free of charge.

We encourage all residents to make full use of the blue recycling bins provided for recyclable material. This would greatly help reduce the green bins from overflowing unnecessarily and allow all household rubbish to be deposited correctly. We would be most grateful if all residents could recycle as much as possible at this time.

Moving forward, we are aware GCC have reintroduced the bulk uplift service from 10 December and will operate a by-request-only service for bulk uplifts from residents in flats and main door properties. The service will initially remain as a free of charge service, where residents must request a bulk uplift using the MyGlasgow App or online at www.glasgow.gov.uk/bulkywaste.

It is our understanding that early in the New Year, the service will change from being free to becoming a charged service. GCC have advised us that they will inform all residents of the exact details of this change by letter in due course.

Partick Works Limited is currently considering this information and will make an informed decision on how best to manage this new approach in the near future.

All relevant up to date information is available on our website at www.partickha.org.uk or you can contact our Factoring team on 0141 357 3773, Option 4, for more information on our return to work after the Christmas break on 6 January 2021.

If you rent out your property, please advise your tenants accordingly.

We thank you in anticipation of your co-operation in disposing of bulk items and household waste correctly and keeping your backcourt area clear at all times.

Yours faithfully

Partick Works Limited