

The PARTICK TIMES

Summer 2020



Coronavirus Lockdown

We really appreciate your patience and support during the uncertain and challenging times when the Coronavirus pandemic and lockdown has affected us all.

Since we closed our office on 25 March our staff have been working from home. We've been in touch with many of you to provide advice and assistance, as well as check how you were.

We have been working with different community groups to provide assistance and support such as delivering groceries and meals to those in need.

We have had to limit our repairs service to dealing with emergencies and gas servicing. Our planned works are on hold, but as the Government starts to ease restrictions we've been working with our contractors to carry out more repairs and maintenance works.

We know that it's important for our customers that we get our repairs

and maintenance service back up and running while working within Government guidelines. We will work within social distancing rules and reassure customers about the safety of staff and contractors visiting your homes. We initially had to put our close cleaning service on hold, but we wrote to tenants in May confirming that this service has now restarted.

As lockdown restrictions gradually ease, we are now looking at how we will deliver services to our customers in the future. There will undoubtedly be some changes to how we work and how we arrange the office, as well as how we meet customers and others. Of course, we will be keeping our office at Mansfield Street and it will still be a focal point for much of what we do.

We will be introducing perspex screens in the reception area and interview rooms; changing the layout in some parts of the office; and providing hand sanitiser as well as introducing updated office cleaning arrangements to limit the potential spread of the virus. We will be changing how staff and our contractors arrange visits to customers' homes to minimise risk.

We're also looking at how we can make better use of technology for customers to access services; for frontline staff to be mobile, visible and accessible within our estates; and to simplify how we do things.

We'll let customers know when our office is re-opened following further guidance from the Scottish Government.

Emergency Repairs for Tenants

These numbers are for use when PHA's offices are closed.

PHA Freephone Repairs
0300 303 1703

Electrical

Power loss after flooding, major electrical failures, but not resetting of trip switches
City Building - 0800 595 595

Joinery

Board-ups/lockouts, security works after break-ins
City Building - 0800 595 595

Plumbers

Burst pipes & flooding
City Building - 0800 595 595

Slaters

Major storm damage, rain penetration via roof
City Building - 0800 595 595

Heating Engineers

Gas central heating failures, burst or leaking radiators, burst boilers
City Building - 0800 595 595
(this number should be used at all times)

Gas

If you trace a gas leak
Transco - 0800 111 999

Stair & backcourt lighting
City Building - 0800 595 595

Scottish Power

Power loss throughout your local area
08452 727 999

Scottish Water

Water hydrants damaged, street flooding
0845 600 8855

Our Freephone Repairs Service

0300 303 1703 is our Freephone Repairs number for you to report repairs directly by phone and the good news is that these calls are free.

You'll speak directly to friendly PHA staff and we are working with our contractors to deliver the excellent standard of repairs that you are used to. This means getting repairs right first time and carried out to your satisfaction.

For any other enquiries, you should contact us on our usual phone number 0141 357 3773 during office hours.



ANNUAL GENERAL MEETING 9 SEPTEMBER 2020

Attention shareholder members! You will have already received your invitation to our AGM which takes place on 9 September 2020.

In line with current guidance by the Scottish Government on Coronavirus about limiting large gatherings, for this year, we will not be able to hold our AGM in the Partick Burgh Hall. We want to ensure that everyone stays safe so we will hold our AGM virtually, using an online meeting platform.

We know that restrictions are being eased gradually, but public health advice continues to emphasise the need for caution in managing the spread of the virus. We hope to arrange a shareholder event at a future date to share our achievements and plans once it is safe to do so.

If you are a Shareholder member and need support or assistance to join the AGM then please get in touch info@partickha.org.uk or 07789 510 284

**OFFICE
CLOSED**

**DUE TO COVID-19
RESTRICTIONS**

DURING THE CORONAVIRUS LOCKDOWN, WE'RE STILL HERE TO HELP!

Although our office remains closed to visitors we are still available during normal business hours. Our staff are currently working from home, but can help and advise you.

With lockdown restrictions gradually easing, we are starting to reintroduce services while safeguarding your health and ours by following the Scottish Government's guidance on the Coronavirus.

You can call us during office hours on 0141 357 3773, email us at info@partickha.org.uk or visit our website www.partickha.org.uk for more contact details.

Thank you for your continued patience during this difficult time and we look forward to opening up our services further in the near future.

SCOTTISH HOUSING DAY 16.09.20

**We are proud to be supporting
Scottish Housing Day 2020 on
16 September 2020.**

This gives us the opportunity to celebrate social housing and the difference it can make to people and the wider community.

This is the fifth year of celebrating housing in Scotland with Scottish Housing Day. This year we're talking about the value of social housing.

We all know that a safe, secure, warm, good quality, affordable home is vital to our wellbeing. The recent Coronavirus pandemic has highlighted the importance of your home and the area around you.

We would love you to take part in the day and share your thoughts and experiences around the value of social housing. If you want to share your story and celebrate Scottish Housing Day with us please get in touch with your Housing Officer or email: info@partickha.org.uk

SAVE THE DATE



To help mark Scottish Housing Day 2020 we would like to hear what social housing means to you. To be in with a chance of winning a £25 Homebargains voucher, please email us your positive stories to info@partickha.org.uk by **30 September 2020**.

Please include your name, address and telephone number.

Good Luck!



Kevin Stewart MSP, Minister for Local Government, Housing and Planning
Open letter to Council, Housing Association and Housing Co-operative tenants in Scotland

In the short space of a few months, none of us could have envisaged the significant impact that Covid-19 would have on Scotland. I know this has been an extremely difficult time for you and your families and it has brought unprecedented challenges for our country.

I am writing to social housing tenants to provide information and advice, following the publication in May of Scotland's Route Map for moving out of the crisis, which sets out the steps that will help us to return to a more normal life. This is being done on a gradual basis, as quickly and fairly as possible, and is being matched with careful monitoring of the virus.

As we move through the different phases of easing restrictions we are providing clear guidance on what that will mean for individuals and families in Scotland. Individual landlords are also now beginning to plan for resuming services following the guidance available, and taking account of local circumstances.

During this crisis I have been particularly impressed at how people have come together to support each other and I greatly appreciate the inspiring community effort that we've seen up and down the country.

I want to thank every single individual, organisation and volunteer who has responded to the pandemic and helped to keep people safe, connected, and well and every social landlord in Scotland who has been working tirelessly to maintain and provide essential and wider community services in these challenging times.

The safety, security and wellbeing

of all social housing tenants is a key priority for both the Scottish Government and social landlords, and we have been working closely together to address the challenges that have emerged in the social housing sector as the weeks and months have progressed.

IF YOU'RE EXPERIENCING FINANCIAL DIFFICULTIES OR ARE HAVING DIFFICULTY PAYING YOUR RENT AS A RESULT OF CORONAVIRUS

If you are experiencing financial difficulties as a result of coronavirus, there is a variety of financial support available as well as advice on maximising income. You can access this through your local welfare advice agency including Citizen's Advice Scotland and the Money Talk Team

The efforts that tenants are making to ensure their rent is paid during this difficult time is much appreciated and you must still continue to do so if you are able. If you have difficulty paying your rent at any time you should contact your landlord immediately as they will be able to provide or direct you to sources of financial advice and agree a plan with you to pay your rent.

PROTECTION FROM EVICTION DURING THE PANDEMIC

In response to the public health crisis, the Scottish Government passed an emergency law to protect tenants from eviction during the pandemic. This requires landlords to give longer notice periods to tenants, of up to six months, where they intend to take legal action in the Sheriff Court

to re-possess a property and end a tenancy. To ensure landlords and the courts were able to continue to deal with serious antisocial and criminal behaviour, which cannot be resolved by other measures during the pandemic, shorter notice periods are in place for those cases.

SUPPORT FOR VICTIMS OF DOMESTIC ABUSE

It is a Scottish Government priority to ensure that anyone who is a victim of domestic abuse gets access to the support services they need. For anyone who is or feels they are at risk of abuse, help and support is available to you, including police response, online support, helplines, refuges and other services. You can find further information here: <https://safer.scot/da/page-6/>

ALLOCATION OF PROPERTIES AND MUTUAL EXCHANGE REQUESTS

The Scottish Government eased restrictions on house moves on 29th June and social landlords are now beginning to plan for resuming allocations safely and for processing mutual exchange requests. For some time to come, most landlords will however be prioritising allocations to those who have become homeless during the pandemic. If you have any questions about moving home, want to apply for housing or have submitted a housing application with a landlord you should contact them directly as they will be able to provide advice on all your housing options.

STAFF AND CONTRACTOR VISITS TO YOUR HOME

I know that some tenants will be

anxious about having staff, contactors and gas engineers into their home to carry out repairs and safety checks, however be assured that your landlord will have clear processes in place to ensure this can happen safely, in line with the current public health guidance and including any Personal Protective Equipment required.

If an appointment for a home visit is being made with you, you should let your landlord know if you are vulnerable, shielding, self-isolating, or having symptoms of the virus so that appropriate arrangements or rescheduling of the visit can be agreed with you. Appointments will be made in advance and you will be advised of the process that will be followed, and anything you need to do to prepare for the visit.

REPAIRS, MAINTENANCE AND PLANNED IMPROVEMENT PROGRAMMES

Since the start of the pandemic, social housing landlords have been prioritising repairs and have been focussing on providing emergency repairs and other essential services. As we move forward, landlords are now starting to plan how they can safely resume routine repairs and planned maintenance work. This includes programmes such as window, bathroom and kitchen replacement, adaptations and installation of smoke and carbon monoxide detectors and fire alarms. You should continue to report any repairs to your landlord as normal. As your landlord begins to work through any backlogs, your repair may take a bit longer than normal so please bear with them. Your landlord will get in touch with you if they require to get into your home to carry out any work and will have processes in place to ensure this can happen safely and in line with the

current public health guidance.

GAS SAFETY CHECKS

Landlords are continuing to make every effort to meet statutory safety obligations, such as annual gas safety inspections. When you receive your gas inspection letter, please contact your landlord immediately if you are vulnerable, shielding, self-isolating or having symptoms of the virus, so that appropriate arrangements or rescheduling of the visit can be agreed with you. Please do not ignore the letter as your landlord may not know about your situation and will continue to contact you to arrange a visit. These checks are essential to ensure the safety of your household and it is therefore very important that you allow access to your home so they can be carried out.

If you smell gas, or if you have concerns about the safety of your appliances, you should call the gas emergency service provider on **0800 111 999**, and switch off appliances until the gas emergency supplier, or a registered gas engineer, has attended and confirmed that the appliances are safe to use.

ANTI-SOCIAL BEHAVIOUR

Tenants in Scotland have displayed exceptional respect, care and kindness towards their neighbours in these difficult times but regrettably not everyone has done so and instances of antisocial behaviour are still going on. Social landlords take antisocial behaviour very seriously and have a wide range of measures, including legal remedies and liaising with other agencies, to deal with persistent antisocial or criminal behaviour which breaches the terms of their tenancy agreement.

If you experience anti-social behaviour you should contact your landlord in the first instance and if you feel that you are in any danger

you should contact Police Scotland. Your landlord will be able to provide you with support and advice on what they can do to help resolve the situation. More information can be found online at <https://www.mygov.scot/antisocial-behaviour/>

WELLBEING

The coronavirus outbreak has had an effect on everyone's daily lives and information on wellbeing and sources of support can be found at the mygov.scot website. This covers a wide range of issues including looking after yourself and others, how to look after your mental health, food, medicine and other supplies, work, unemployment and sick leave, domestic abuse and child protection.

FURTHER ADVICE ON CORONAVIRUS

It is essential that we all continue to follow the current public health guidance, practise good hand hygiene and follow the guidelines on who, where and how we meet others.

The Scottish Government guidance on Coronavirus is reviewed regularly so please check for updates at www.gov.scot/coronavirus

Advice is also available from the Scottish Government's Coronavirus helpline - telephone: 0800 111 4000, Scotland's Citizens Advice helpline - telephone: 0800 028 1456 and Shelter's Housing Advice helpline - telephone: 0808 800 4444.

If you have any specific questions about your home or tenancy that need to be dealt with urgently you should contact your landlord directly.

I would finally like to take this opportunity to thank all social housing tenants and landlords in Scotland for everything you have done, and are continuing to do, to help control the spread of the virus, protect the NHS and save lives.



Coronavirus ... and what to expect when we visit

We are gradually getting back to delivering a normal repairs and maintenance service, and have recently written to all tenants advising that some of our contractors have changed.

We would appreciate your continued patience and understanding as there may be some initial delays in completing non-emergency work. We are tackling repairs that have been on hold during the lockdown and will respond as soon as our contractors can. However if you have a repairs query you should contact us on our Repairs Freephone 0300 0303 1703

Before we visit, we will:

- identify and use alternatives where possible so that we do not have to come into your home, such as video surveys, phone calls and photographs;
- do our best to talk to you about how we can minimise risk for you, our staff or contractors; and
- our contractors will continue to have identification for you to see before you allow them access to your home.

When we are working inside your home, we will:

- keep to social distancing guidelines;
- limit the number of contractors to those essential to carry out the work;
- wear personal protective equipment normally required for the task, as well as face coverings to limit the potential spread of Coronavirus;
- wash our hands, or use hand sanitiser regularly;

- not ask you to sign any documentation;
- remove any waste or rubbish from your property when we have finished; and
- in communal areas and outside, where the risk from Coronavirus is lower, we will still take sensible precautions wherever possible, including limiting the number of contractors to those essential to carry out the work.

You can help us by:

- letting us know in advance if anyone in your household is self-isolating or shielding so that we can take additional precautions – we can then decide if our visit is essential or an emergency, or if not we can rearrange it for a later date;
- leaving internal doors open, so we don't have to touch these to open them;
- maintaining good ventilation by opening windows in the rooms where we will be working;
- staying out of the room where we are working and keeping to social distancing guidance;
- keeping surfaces clear so we don't have to move things to carry out the repair; and
- not offering cups of tea or coffee to people working in your home.

ANNUAL GAS SERVICING HELP US KEEP YOU AND YOUR NEIGHBOURS SAFE



Every year around 30 people are killed in the UK from carbon monoxide poisoning caused by gas appliances that have not been serviced.

As your landlord, we have a legal requirement to have the gas appliances in your home serviced every year.

Property Services Manager, Drew Selkirk said: "Our contractor, City Building, will visit your home to check and service gas appliances. We will write to give you notice of their planned visit so that you can allow them access and we look forward to your co-operation so that we can keep you safe."

"It's critically important that we get access each year to all properties that have gas to carry out our maintenance. It's part of your tenancy agreement that you must give us access to carry out essential repairs and maintenance. We appreciate your assistance in allowing us access, but if we can't get access we might need to force access as a last resort."

The gas maintenance visit should take no more than 30 minutes and will be carried out on a day and time convenient for you. If you have a query about arranging access you should contact City Building on 0800 595 595.

If you have any other gas-related or maintenance queries please contact your PHA Repairs Team free on 0300 303 1703.

DOMESTIC ABUSE - DON'T SUFFER IN SILENCE

Unfortunately, the recent Coronavirus lockdown has been a time when relationships can become strained, which in some cases can result in domestic abuse. Don't suffer in silence.

If you are experiencing domestic abuse you can get confidential advice and assistance by contacting:

- **Domestic Abuse Helpline** on 0800 027 1234 (24 hours); or
- **National Domestic Violence Helpline** on 0808 2000 247 (24 hours).

If you're homeless or threatened with homelessness, you can get independent advice from:

- **Shelter Scotland** on 0800 800 4444 (24 hours)

If you need advice and assistance about temporary or longer-term accommodation needs, you can contact:

- **Glasgow City Council Homelessness Team** on 0141 287 2000 (0800 838 502 out with office hours)

Or you can visit our website at www.partickha.org.uk

HEALTH AND WELLBEING SERVICES - GET INVOLVED

With normal routines and lifestyles impacted by the global Coronavirus pandemic, maintaining a level of mental and physical wellbeing has never been so important.

There are lots of useful online resources to help get through these challenging times. Most of them are free. Why not get all the family involved or enjoy some time out to explore these helpful sites?

Glasgow Life

Glasgow Life provides tips for keeping active for busy parents, families, office workers, older adults and much more. They have information on Glasgow bikes for hire across the city, 10 minute exercises, couch to 5k jogging groups, family walking routes. There is something for everyone.

www.glasgowlife.org.uk/sport/tips-for-being-active

NHS – Every Mind Matters

Every Mind Matters provides advice and practical tips about general mental health and wellbeing while staying at home.

www.nhs.uk/oneyou/every-mind-matters

Weekday WOW Factor

The Weekday WOW Factor has weekly Virtual Walking Adventures and Daily Daytime Discos. All virtual sessions are free and can be accessed on Zoom, you can find details on their Facebook page.

www.weekdaywowfactor.com

Facebook: Weekday WOW Factor

Clear Your Head

Get tips and ideas about how you can keep moving, create a routine and find things you enjoy. Clear Your Head provides information about getting the right help and support when you need it.

www.clearyourhead.scot

Mindshine: Mindfulness Coach

Mindshine is a completely free app based on mindfulness, positive psychology and cognitive behavioural therapy with 150+ evidence-based exercises.

www.mindshine.app

You can find more wellbeing apps recommended by the NHS by visiting:

www.nhs.uk/apps-library/category/mental-health

Coronavirus and Entitlement to Benefits

With the Coronavirus pandemic affecting many people's incomes in recent months, it is now more important than ever to make sure that you claim any benefits that you may be entitled to.



The advice below applies if your income has been affected by the pandemic.

If you are Employed

The Job Retention Scheme is due to close at the end of October 2020, meaning that employers will not be able to claim grants to cover the wages of furloughed workers. Some employers may look to make staff redundant. If you lose your job, you may be eligible to claim:

- Universal Credit
- New style Jobseekers Allowance
- New style Employment and Support Allowance (a sickness

- related benefit)
- Council Tax Reduction
- Housing Benefit (in some limited cases)

If you are furloughed, you should continue to receive 80% of your normal wages until the end of October 2020, even although the grants paid to employers by the Government are reducing.

If you are still working but your hours have been reduced then you may be eligible to claim:

- Universal Credit
- Council Tax Reduction

- Extra Housing Benefit (if you have an existing claim)

If you are Self-Employed

If you recently received a grant under the Self-Employed Income Support Scheme, you should receive a second grant payment sometime after 17 August 2020. You should receive a grant as long as your business is still affected by the pandemic. HMRC will contact you directly about this.

Even if you receive a grant, you may still be eligible to claim:

- Universal Credit
- Council Tax reduction

- Extra Housing Benefit (if you have an existing claim)

If you are already on Universal Credit (UC) and receive the grant, your UC payment will be reduced (possibly to zero) in that month. But you will not have to reclaim UC the next month.

For advice and assistance with claiming these, or any other, benefits please contact our Money Advice Officer, Stephen Lawson, on: 0141 330 1487 or 07972 178 368 or by e-mail at slawson@partickha.org.uk.

Money Advice Service

We offer a free, confidential and independent money advice service through our Money Advice Officer Stephen Lawson.

Stephen can offer help and advice on social security benefits and tax credit benefits. If you would like to arrange to speak with him to discuss your circumstances with Stephen, please contact him directly on 0141 330 1487.

Our Money Advice Service is here to help tenants with any benefit or tax credit queries that you may have.

In recent years there have been a number of changes to the benefit system, including the introduction of Universal Credit (UC). And the Coronavirus lockdown has meant that for some tenants, their financial circumstances have changed in recent months.



Top Tips

1. Don't delay claiming – if you think you may be entitled to a benefit, claim right away as awards will only be backdated in limited circumstances.
2. If you have claimed Universal Credit speak to PHA about the payment of your rent – your award of Universal Credit should include an amount to help with the payment of your rent, but this will be paid to you rather than to PHA.
3. If your benefits are sanctioned consider appealing. Only a very small number of decisions are appealed. You have the right to have your case heard by a tribunal that is independent of the DWP.
4. Report changes in your circumstances as soon as possible – if your circumstances change your entitlements may change. If you don't report changes straight away you may end up losing out on money, or you may be asked to pay back money that you weren't entitled to.
5. Apply for a Crisis Grant if you are left with no money or are facing a crisis or emergency – grants do not have to be paid back and can be claimed from the Scottish Welfare Fund (claims can be made online or by phoning: 0141 287 1177). The Scottish Welfare Fund can also assist with Community Care Grants for household furniture.
6. Appeal decisions to stop, or refuse, benefits – you have the right to appeal decisions and have your case heard by an independent tribunal. Many decisions are overturned at appeal.

Paying your Rent on time... ...it's simple and convenient

It's important to pay your rent on time. Every PHA tenant is due to pay their rent on the 1st day of every month.

We use the money we collect to deliver the services we provide – like our repairs service and making planned improvements to your home.

We can help if you are worried about paying. We can also provide rent statements on request and discuss the most suitable option for you to pay your rent. Please contact your Housing Officer to check that you are up-to-date with your payments and to consider the easiest way for you to make payments.

worldpay

Go to www.partickha.org.uk click make a payment and select World Pay Click www.worldpay.com enter your payment card or reference number.



Go to www.partickha.org.uk click make a payment and select All Pay. Go to www.allpay.net and enter your payment card or reference number. You can **download the allpay app** for compatible mobile devices. You can phone **0844 557 8321**



By setting up an electronic BACS payment using your own on-line bank and using our bank details which are:

Sort code: 82-64-21
Account No: 50064160

Please remember that you must provide your unique reference number from your rent statement or factoring invoice when using this payment method.



Go to www.partickha.org.uk click make a payment, select tenant, owner or commercial and then select Direct Debit where you can download the form. Complete it and return it to our office.



All debit card payments can be made to us by calling **0141 357 3773**. Alternatively you can call into our office at 10 Mansfield Street and pay by card.

DEALING WITH PESTS IN THE HOME



Treating an infestation of any type of vermin in your home can be an anxious time for tenants.

But just to be clear, this is the tenant's responsibility and not PHA's responsibility as landlord.

However we may be able to assist by filling access holes or sealing any gaps to prevent vermin accessing your home, in particular to prevent rodent access both inside and outside the property.

Common pests found in Partick include:

- **Mice and rats:** if you find either in your home please contact Glasgow City Council on 0141 287 1059. They will attend and treat the problem free of charge (and

they will inform us of any follow up work to fill holes when their work is complete).

- **Moths, ants and beetles:** it is your responsibility to deal with this and suitable treatment products are widely available from DIY, Hardware and pound shops.

Information on the best way to tackle any of these pests is widely available on line and both the websites below have useful information.

- www.rentokil.co.uk
- www.glasgow.gov.uk

It is important that you keep all kitchen cupboards and work surfaces clean. You should keep all foodstuff stored in sealed containers and dispose of food waste and any

domestic rubbish carefully.

For successful treatment of moths, you need to maintain a high level of hygiene throughout your home. This should include:

- moving large items of furniture and appliances, cleaning and disinfecting behind them;
- vacuuming daily and making sure that the bag is emptied regularly; and
- washing clothes and bedding, etc regularly and storing rarely used items in sealed or zipped bags.

If you take all of these simple measures, you can quickly tackle problems before they become bigger, more expensive problems that require professional help.

Keeping Backcourts Tidy

We are keen to maintain our backcourts and common areas. We need your help to do this.

We understand the Coronavirus lockdown has seen many of you spending more time at home, which has resulted in more household waste being generated. We therefore kindly ask all tenants to remain vigilant and ensure that all household waste, including food waste, is disposed of in black bags and placed inside the green bins provided.

If general waste and bags of rubbish are not disposed of correctly, this attracts vermin to the area, as they have an accessible food source. As you'll read in our 'Pests in the Home' article in this issue, this can escalate into becoming a very unpleasant and difficult problem to tackle.

We're also asking that you put on hold having any household clear-outs

at this time. As you will be aware, Glasgow City Council has suspended their bulk waste service until further notice, so no bulk items will be removed from the backcourts.

Do not leave any bulk items in the backcourts as this could cause a fire hazard, attract vermin and is unsightly. If you wish to dispose of bulk items, it is your responsibility to take this to a waste recycling centre. PHA does not provide this service for tenants.

We want our communal areas to be a place that our tenants can enjoy. To achieve this, we need everyone to play their part in maintaining the environmental standards that we set.

Thank you for your co-operation in disposing of household waste correctly and keeping your backcourt areas clear.



New affordable homes coming soon

Mansfield Gate



In earlier editions of The Partick Times we have kept you up to date with progress in building new homes on the site of the former St Peter's Primary School next to Mansfield Park.

This has been a big project that will deliver a total of 60 affordable flats including 31 flats for social rent, 21 for mid-market rent and 8 for supported accommodation.

There was a standstill period during the Coronavirus lockdown, which meant that the site was closed. We have now appointed Hadden as our new main contractor to finish the project.

Work has recently started again on site, but unfortunately this project has been delayed. We expect this project to be completed and ready for new tenants early in 2021. **Look out for future updates on our website.**

Laurel Street



24 new homes for social rent, including a mix of 1 and 2 bedroom flats within a five-story block with lift access.

There was a standstill period during the Coronavirus lockdown, but our contractor CCG is back on site at Laurel Street.

Our latest estimate is that these wonderful new flats will be ready for new tenants to move in around January 2021. **Watch out for more details.**

Purdon Street



14 new homes for social rent, including a mix of 1 and 2 bedroom flats within a refurbished block near Partick Library.

We are pleased to report that our contractor Hadden is now on site and making good progress in converting this building on Purdon Street into new affordable homes in the heart of Partick.

Partick Community Growing Project at the back of this site is not affected by the building work. It will continue to operate as normal with a pedestrian access route set out so that members can still access their allotments while the contractor is on site.

We estimate that these modern flats will be ready for new tenants around March 2021. **Watch out for more details.**



Free Books for Under Fives

Dolly Parton's Imagination Library is a book gifting programme that delivers free, high-quality books to children every month from birth until aged five. Partick Housing Association is pleased to be a Local Partner bringing the programme to the children of our tenants, with the aim of inspiring a love of reading.

How does it work?

Each month, enrolled children receive a high quality, age appropriate book in the post, free of charge. Children receive books from birth to age five, with a 60 volume set available over the course of five years.

How much does it cost?

The programme is completely free for tenants of Partick Housing Association.

Who is eligible?

All children under the age of five, registered as living in a Partick Housing Association home are eligible for the programme.

How can I apply?

1. Complete a registration form for each child who is currently under the age of 5. Registration forms are available on our website, or call 0141 330 1494 for more information.
2. Books will be delivered to the child by Royal Mail.
3. Read with your child and enjoy the books!

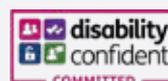
When will I start receiving books?

You will start to receive books six to eight weeks after your registration form has been received. Books will begin arriving at your home and will continue until your child turns five or you move out of the area. If the child's address changes or you wish to cancel a subscription, let us know so we can update our records.

Contact our Community Development Officer, Viki McCormick on 0141 330 1494 or vmccormick@partickha.org.uk if you require any further information.

10 Mansfield Street,
Glasgow G11 5QP.

Tel: 0141 357 3773
Fax: 0141 357 4503



www.partickha.org.uk