

## Quarterly Factoring Newsletter



### Office Closures April – June 2019

Our offices will be closed on the following dates:-

Friday 19 April 2019  
Monday 22 April 2019  
Monday 6 May 2019  
Friday 24 May 2019  
Monday 27 May 2019

## Quarterly Factoring Newsletter

### New Wheelie Bins



Partick Works Ltd (PWL) are pleased to announce that Glasgow City Council (GCC) have recently completed the bin replacement and recycling programme throughout Partick. GCC have now moved to a fortnightly bin collection of the green and blue bins. Each week the bins will require to be pulled out and replaced on an alternative basis. PWL have been working with Caledonian Maintenance Services to implement the programme and routes have also been agreed with GCC Western Depot for the bin pull out service.

PWL recommend that residents number your bins to avoid any discrepancies when returning the bins to the backcourt. Please note in the event of bins being stolen there will be a cost charged to all residents to replace the bins.

There is a small charge for the pull out service which is £4.40 + VAT per weekly visit per close. This will be charged out on your factoring invoice.

Please note the following collection cycle:-

Week commencing 1 April 2019	-	Blue recycling bin collection
Week commencing 8 April 2019	-	Green bin collection
Week commencing 15 April 2019	-	Blue recycling bin collection
Week commencing 22 April 2019	-	Green bin collection

and so on each alternative week.

## Quarterly Factoring Newsletter

### Community Events



Partick is a wonderful place to live and there are many things organised by our Development Team and the wider community for our customers. Please see below for details -

- There are outdoor gym classes at Mansfield Park run by Louise Taylor. These are free to attend and no booking is required. You can contact Louise on 07391533757 or [Louise.M.Taylor@gmail.com](mailto:Louise.M.Taylor@gmail.com)
- We are running Easter activities to keep the kids entertained over the Easter Break, sign them up for our holiday programme! *Fun Fest* will take place from 11am to 2pm on Tuesdays and Fridays throughout the holidays – that's 2, 5, 9 and 12 April. Activities will include languages, drama and crafts. For more information contact Viki McCormick on [vmccormick@partickha.org.uk](mailto:vmccormick@partickha.org.uk) or 0141 330 1494
- There is free community yoga from Single Point Yoga on Thursdays at 4pm in the Annexe. Booking is essential – 07443513967 [singlepointyoga@gmail.com](mailto:singlepointyoga@gmail.com)
- There are litter picks from Partick Action on Litter and Thornwood Tidy up Club on the last Sunday of every month at 10am. PAL meet outside PHA Offices and TTUC meet outside McDonalds on Crow Road
- We are running a Mother's Day Competition. Details are available on our website <http://www.partickha.org.uk/latest-news/mothers-day-comp-19/>
- Please check our website which will provide details of any future competitions, community events or community clubs <http://www.partickha.org.uk>

making  
connections

www.partickha.org.uk

partick  
WORKS

## Quarterly Factoring Newsletter



PWL are always looking for ways to improve our service and help our customers and the environment.

In near future we are hoping to move to e-invoicing.

This means we are not only contributing to the environment, customers will also receive invoices faster and they can easily be saved in PDF format for easy access on your computer, tablet or mobile phone.

In order to help PWL move to e-invoicing in the near future please email [factoringenquiries@partickha.org.uk](mailto:factoringenquiries@partickha.org.uk) with your up to date email address or notify us by telephone on 0141 357 3773, Option 4.

## Quarterly Factoring Newsletter

### Gutter Cleaning & Roof Anchors



There has been an increase in customer enquiries relating to our Gutter Cleaning Service and the recent installation of Roof Anchors at a number of properties.

Gutter Cleaning is carried out annually, however, you will note the cost of this service is charged quarterly on your factoring invoices. PWL have been charging quarterly for this service and the roof anchors checks for a number of years and the reason for this is to allow owners to budget for this work being carried out.

Due to changes in Health & Safety Legislation, PWL must comply with the legislation to safely carry out the gutter cleaning and roof anchor checks to all of our factored properties. Recently this involved the installation of roof anchors to properties to allow this work to be carried out safely at a minimum cost for our customers. Having roof anchors installed and tested every year for compliance will be more cost effective to our customers in the long term and allow other minor roof works to be carried out. In some instances temporary roof anchors will be installed to properties within a conservation area or properties with listed building status to allow for the gutter cleaning service to be carried out.

Roof anchors are checked, tested and certified each year for safety and compliance and PWL are supplied with a certificate for each property checked.

Please note that PWL are currently procuring a new 3 year contract for gutter cleaning and roof anchor checks for 2019 – 2020 and we hope to have this service in place from June 2020. We will update our customers with progress in our next newsletter.



## Quarterly Factoring Newsletter

### Vermin

If you are experiencing problems with vermin in your property, please contact Glasgow City Council Environmental Team to report the issue.

They can be contacted by phoning 0141 287 1059 or you can email [public.health@glasgow.gov.uk](mailto:public.health@glasgow.gov.uk)

They will investigate and treat issues with mice/rats within a domestic property. They will also deal with issues with rats outdoors and will liaise with PWL if necessary.



Full details can be found on the Glasgow City Council website:  
<https://www.glasgow.gov.uk/index.aspx?articleid=17609>